

**Course Number & Name:** LIS 465 - Knowledge Management

**Description:** This course introduces information professionals to the basics underlying the KM function—the organization and dissemination of the information that an organization already owns. Seventy-five percent of the course will address KM from a management perspective and the remainder will introduce the document management issues that the elective courses listed below will further develop. Various aspects of managing KM will be covered such as its link to organizational strategy, costs, benefits, standards, and professionals' roles. Also, operational components will be introduced, including taxonomies, thesauri, indexes, and the retrieval of textual information. Case studies are included.

- **Prerequisites:** None
- **Audience (level, environment/setting):** beginner; corporate
- **Student Learning Outcomes [by number]:** 1, 4, 6
- **Topics/List of Lectures:**
  - How KM benefits an organization
  - The proper methods for implementing, managing & evaluating KM
  - The behavioral, structural, & financial aspects that support KM
  - Methods & techniques needed to operationalize KM
- **Suggested Textbooks/Readings**
  - Koenig, E.D. & Srikantaiah, T. K. (Eds.) 2003. *Knowledge Management Lessons Learned: What Works & What Doesn't*. Medford, N.J.: Information Today.
- **Course History:**

April 2004: Faculty meeting vote to move to a 400 level course (former number is 530S) and change the title from "Management of Knowledge in Large Organizations" to "Knowledge Management"

December 2004: Discussed at curriculum retreat; no vote needed.
- **Document prepared by:** Jerry Miller, 12/04