



Results

1. Rate your agreement with the following statements about the technology environment at Simmons College

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	% of All Resp.
a. The technology available in Simmons classrooms and events spaces enhances my teaching or events.	5	2	11	3	21	7	132	41	150	47	319	85
b. Technology at Simmons is reliable.	17	5	39	11	59	16	178	48	77	20	370	99
c. The use of technology at Simmons enhances my Simmons work.	5	1	11	3	41	11	120	33	186	50	363	97

2. Rate your agreement with the following statements about the technology environment at Simmons College

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	% of All Resp.
a. I have access to appropriate technology resources to fulfill my Simmons responsibilities (i.e. computers, software, email, media equipment, etc.)	13	3	24	6	38	10	158	42	141	38	374	100
b. I have access to the technology training I need to fulfill my Simmons responsibilities.	11	3	24	7	49	13	154	42	129	35	367	98
c. I can find the information I need about technology on the Simmons web site.	12	3	39	11	102	28	138	38	75	20	366	98

3. Rate your agreement with the following statements about the department called Technology at Simmons College.

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	% of All Resp.
a. Technology at Simmons College provides me with timely information regarding system downtime and technology improvements.	9	2	18	5	45	12	155	42	144	39	371	99
b. Technology at Simmons College provides me with information about guidelines/policies and instructions that help me proactively care for my personal computer.	12	3	25	7	67	19	150	42	105	29	359	96
c. Technology staff are knowledgeable, accessible, and helpful.	12	3	30	8	57	15	139	38	131	35	369	99
d. I know how to get help from Technology at Simmons College.	4	1	17	5	45	12	155	42	152	41	373	100

4. Please rate your agreement with the following statements about Technology at Simmons College.

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	% of Total
a. The Help Desk meets my needs	8	2	52	14	73	20	151	42	75	21	359	96
b. The Technology Desk in the library meets my needs	3	2	4	2	56	33	54	32	53	31	170	45
c. Media Services meets my needs	10	3	22	7	58	18	129	41	99	31	318	85
d. Technology training provided by the PTRC meets my needs	11	4	21	7	73	23	129	41	80	25	314	84
e. Web Design meets my needs	31	13	35	14	72	30	57	23	48	20	243	65

5. Rate your agreement with the following statements about services provided by Technology at Simmons College.

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	% of All Resp.
a. Simmons Vista (WebCT) meets my needs	44	15	50	18	71	25	87	31	30	11	282	75
b. Simmons core administrative systems (AARC and Colleague) meet my needs.	20	6	39	13	76	24	136	44	41	13	312	83
c. The Simmons email system meets my needs.	18	5	39	10	50	14	153	41	109	30	369	99
d. The Simmons file server (department and user network folders) meets my needs.	14	4	31	9	52	15	145	41	110	31	352	94
e. Internet access at Simmons meets my needs.	12	3	16	4	21	6	154	42	168	45	371	99

6. Using the scale below, describe how effectively you feel information about technology policies at Simmons are communicated to faculty, administrators, students, and staff.

374 faculty/staff answered this question. Answers that could be grouped appear in the table below.

	No. of responses	%
Poorly	9	2
Not Well	37	10
Fair	124	33
Good	154	41
Excellent	50	13
Total	374	99

7. From which of the following sources are you most likely to seek information about technology policies? Please choose up to three.

Note: multiple responses were allowed; percentages are based on the total number of respondents.

	No. of responses	%
Campus Announcements	173	46
Word of Mouth	97	26
<i>The Simmons Voice</i>	6	2
Professors	19	5
The Help Desk	133	36
Information Commons in the Library	16	4
Simmons Web Site	200	53
Email	232	62
Departmental Meetings	65	17
Voice Mail	74	20
Other	20	5

8: Which types of information about technology are you most interested in receiving? (check all that apply)

Note: multiple responses were allowed; percentages are based on the total number of respondents.

	No. of responses	%
Policy development	104	28
The business of the Technology Governance Committee	60	16
The business of the Academic Technology Committee	85	23
The business of the Technology Systems and Services Committee	66	18
The Technology Strategic Plan	141	38
The Shared Academic Technology Vision	120	32
None of the above	133	36

9. What do you like most about the use of technology at Simmons?

254 faculty/staff answered this question. Answers that could be grouped appear in the table below.

	No. of responses
Technology staff/technical support	93
Easy to use/fast/consistent/accessible/readily available/variety	44
Teaching & learning: technology in classrooms, enhances teaching/presentations	43
Reliability of systems	24
Improvements/upgrades in service/services/software/equipment	19
Specific service (e.g. file server, email, online course system)	15
Workshops/training	14
Technology is great/useful/enhances productivity	13
Technology is up-to-date	13
Available anytime/anywhere	12
Services/policies: flexible, open	11
College's investment/commitment	7
Software versions/variety	7
Communications from Technology	6
Internet access/speed	5
Web site	3

10. If you could change one thing about how technology is used at Simmons, what would it be?

264 faculty/staff answered this question. Answers that could be grouped appear in the table below.

	No. of responses
Quality/quantity/character/process of, or policies for, technical/technology support	51
Simmons WebCT Vista (interface, functionality, reliability)	40
Nothing/not applicable/provided praise	24
Email (Webmail features/speed, quota)	21
Increase amount of information/communication from/with Technology	19
User/departmental autonomy (e.g. software installations), more Technology/Simmons flexibility/nimbleness (closed decision-making, rigid policies, be more open to innovation)	17
Simmons should use more technology to improve efficiency/automate more, integrate systems	14
More staffing/hours of coverage	12
Training: more specific topics available, more hours offered	11
Web site/offer faculty web pages	10
Classrooms: improve equipment/delivery reliability	10
Computers/systems: speed/reliability	9
More Mac support/more Macs	7
Classrooms: more technology, more computer labs	7
Shared electronic calendar: use Outlook, improve Meeting Maker, enforce use of shared system	7
Expressed desire for a service Technology already provides (e.g. shared calendar, local administrative rights)	6
AARC	6
Wireless: more	5
File server: increase quota, speed	5
Borrowing: make more equipment/media available/for longer terms, loan policies	4
Datatel/Colleague/Benefactor	3

11. Are you a faculty or staff member? (indicate your principal association)

	No. of Responses	%
a. Faculty (including Adjunct)	141	38
b. Staff	211	56
c. Other	22	6
Total	374	100

Of the 22 who responded "other" the following categories were chosen by two or more faculty and staff

Category	No. of Responses
Student	12
Graduate student	3
Staff and adjunct faculty	2
COF Staff	2

12. For which school do you work? (indicate your primary appointment.)

	No. of Responses	%
a. Administrative department (non-academic)	136	36
b. College of Arts & Science	109	29
c. Graduate School of Library and Information Science	42	11
d. School for Health Studies	27	7
e. School of Management	39	10
f. School of Social Work	21	6
Total	374	99