



## Results

**Question 1: Which general access computer facility do you use most often, to complete course assignments, check email, print, etc.?**

Lab Location	No. of Responses	%
Library Information Commons (1 <sup>st</sup> and 2 <sup>nd</sup> floors)	442	50%
Communications Computer Lab (L320 & L321)	26	3%
GSLIS Technology Lab (P213)	130	15%
Language Lab (C311)	4	0%
Residence Campus Labs (North, Mesick, Smith, Simmons, or Arnold)	31	4%
Science Center Computer Lab (S251A)	11	1%
SOM Computer Lab or study rooms	50	6%
SSW Computer Lab (P412L)	30	3%
Express web stations (email kiosks)	72	8%
Do not use general access facilities or express web stations	53	6%
Other	31	4%
<b>Total</b>	<b>880</b>	<b>100</b>

Of the 31 who responded "other," the following labs were chosen by two or more students

Location	No. of Responses
Home, office or personal computer.	13
GSLIS West (Mt. Holyoke)	6
Science Center S241A and S430	3
Library Information Commons	3
Java City Wireless	2

Cross tabulation between facility used most (#1) and enrollment status (#9)

General Access Location	Undergraduate Student		Graduate Student		Not enrolled at Simmons (just taking a course)		Totals	
	No. of Responses	%	No. of Responses	%	No. of Responses	%	No. of Responses	%
Library Information Commons	288	65	151	34	3	1	442	100
Communications Computer Lab (L320 & L321)	24	92	1	4	1	4	26	100
GSLIS Technology Lab(P213)	1	1	129	99	0		130	100
Language Lab (C311)	2	50	2	50	0		4	100
Residence Campus Labs (North, Mesick, Smith, Simmons, or Arnold)	27	87	4	13	0		31	100
Science Center Computer Lab (S251A)	10	91	1	9	0		11	100
SOM Computer Lab or study rooms	0		50	100	0		50	100
SSW Computer Lab (P412L)	0		30	100	0		30	100
Express web stations (email kiosks)	46	64	25	35	1	1	72	100
I do not use general access facilities or express web stations	2	4	49	92	2	4	53	100
Other	11	35	19	61	1	3	31	99
<b>Totals</b>	<b>411</b>		<b>461</b>		<b>8</b>		<b>880</b>	

**Question 2: The computer lab, general access facility, or express web station I use most has the software and hardware I need to meet my course requirements.**

	No. of Responses	%
Strongly Disagree	15	2%
Disagree	21	3%
Neutral	64	8%
Agree	376	45%
Strongly Agree	351	42%
<b>Total</b>	<b>827</b>	<b>100%</b>

Cross tabulation between Necessary hardware and software (#2) and General access facility used most (#1)

Note: totals do not include students who do not use general access facilities.

<i>The computer lab, general access facility, or express web station I use most has the software and hardware I need to meet my course requirements.</i>	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Responses	%	No. of Responses	%	No. of Responses	%	No. of Responses	%	No. of Responses	%	No. of Responses	%
Library Information Commons	10	2	6	1	30	7	199	45	197	45	442	100
Communications Computer Lab (L320 & L321)	1	4	3	12	1	4	7	27	14	54	26	101
GSLIS Technology Lab(P213)	0		1	1	5	4	39	30	85	65	130	100
Language Lab (C311)	0		1	25	0	0	2	50	1	25	4	100
Residence Campus Labs (North, Mesick, Smith, Simmons, or Arnold)	1	3	2	6	2	6	20	65	6	19	31	99
Science Center Computer Lab (S251A)	1	9	0		1	9	6	55	3	27	11	100
SOM Computer Lab or study rooms	2	4	0		5	10	30	60	13	26	50	100
SSW Computer Lab (P412L)	0		2	7	1	3	20	67	7	23	30	100
Express web stations (email kiosks)	0		4	6	16	22	38	53	14	19	72	100
I do not use general access facilities or express web stations	0		0		0		0		0		0	
Other	0	0	2	6	3	10	15	48	11	35	31	99
<b>Total</b>	<b>15</b>		<b>21</b>		<b>64</b>		<b>376</b>		<b>351</b>		<b>827</b>	

**Question 3: In which Technology or departmental lab with computers have you most often had classes this academic year?**

Class	No. of Responses	%
Biology (S249)	27	3%
Chemistry (S430)	18	2%
Communications Lab (L320/L321)	49	6%
Computer Science Lab (S241)	16	2%
GSLIS Technology Lab (P213)	143	16%
L003	26	3%
L012	16	2%
Nursing (S337 or S411)	31	4%
Physics (S409)	11	1%
Psychology Lab (S130)	13	1%
PTRC Lab (P113)	16	2%
SOM Mockler Mobile Laptops	29	3%
S150	9	1%
S251a	24	3%
I have not had any classes in a lab with computers this year	422	48%
Other	30	3%
<b>Total</b>	<b>880</b>	<b>100%</b>

Of the 30 who responded "other," the following labs were chosen by two or more students.

Location	No. of Responses
Management 110 & 112	5
Language Lab	4
Mount Holyoke	2
1 <sup>st</sup> Floor Library	2
Physical Therapy	2
Mathematics Classrooms	2
School of Social Work	2

Cross tabulation between Lab in which most often had classes (#3) in and Enrollment status (#9)

	Undergraduate Student		Graduate Student		Not enrolled at Simmons (just taking a course)	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%
Biology (S249)	26	6	0		1	13
Chemistry (S430)	17	4	1	0	0	
Communications Lab (L320/L321)	47	11	1	0	1	13
Computer Science Lab (S241)	14	3	2	0	0	
GSLIS Technology Lab (P213)	3	1	140	30	0	
LO03	20	5	4	1	2	25
LO12	12	3	4	1	0	
Nursing (S337 or S411)	19	5	12	3	0	
Physics (S409)	10	2	1	0	0	
Psychology Lab (S130)	13	3	0		0	
PTRC Lab (P113)	8	2	7	2	1	13
SOM Mockler Mobile Laptops	0		29	6	0	
S150	9	2	0		0	
S251a	23	6	1	0	0	
I have not had any classes in a lab with computers this year	176	43	243	53	3	37
Other	14	3	16	4	0	
<b>Totals</b>	<b>411</b>	<b>99</b>	<b>461</b>	<b>100</b>	<b>8</b>	<b>101</b>

**Question 4: The lab with computers where I had class most often this year has the software and hardware needed to meet the requirements of that class.**

	No. of Responses	%
Strongly disagree	4	1%
Disagree	13	3%
Neutral	32	7%
Agree	184	40%
Strongly Agree	225	49%
<b>Total</b>	<b>458</b>	<b>100%</b>

Cross tabulation between Lab in which most often had classes (#3) and Necessary hardware and software (#4)

	Strongly Disagree		Disagree		Neutral		Agree		Strongly Agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%
Biology (S249)	0		0		5	19	13	<b>48</b>	9	33	27	100
Chemistry (S430)	0		0		5	28	6	33	7	<b>39</b>	18	100
Communications Lab (L320/L321)	0		1	2	3	6	19	39	26	<b>53</b>	49	100
Computer Science Lab (S241)	1	6	0		1	6	6	38	8	<b>50</b>	16	100
GSLIS Technology Lab (P213)	1	1	2	1	4	3	43	30	93	<b>65</b>	143	100
Lo03	0		0		0		12	46	14	<b>54</b>	26	100
Lo12	0		0		0		10	<b>63</b>	6	37	16	100
Nursing (S337 or S411)	0		0		5	16	17	<b>55</b>	9	29	31	100
Physics (S409)	0		3	27	1	9	4	<b>36</b>	3	27	11	99
Psychology Lab (S130)	0		0		1	8	8	<b>62</b>	4	31	13	101
PTRC Lab (P113)	0		0		0		5	31	11	<b>69</b>	16	100
SOM Mockler Mobile Laptops	0		4	14	5	17	13	<b>45</b>	7	24	29	100
S150	1	11	2	22	1	11	2	22	3	<b>33</b>	9	99
S251a	0		0		0		10	42	14	<b>58</b>	24	100
I have not had any classes in a lab with computer this year	0		0		0		0		0		0	
Other	1	3	1	3	1	3	16	<b>53</b>	11	37	30	99
<b>Totals:</b>	<b>4</b>		<b>13</b>		<b>32</b>		<b>184</b>		<b>225</b>		<b>458</b>	

**Question 5: Rate your agreement with the following statements about the technology environment at Simmons College.**

	Strongly disagree		Disagree		Neutral		Agree		Strongly agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%
<i>a.</i> Simmons Vista (WebCT) enhances my educational experience.	46	5	130	15	248	28	358	41	98	11	880	100
<i>b.</i> The use of classroom technology at Simmons enhances my educational experience.	4	0	33	4	184	21	474	54	185	21	880	100
<i>c.</i> I have access to appropriate technology resources to meet my educational requirements (i.e. computers, software, email, media equipment, etc.)	7	1	31	4	91	10	435	49	316	36	880	100
<i>d.</i> I have access to the technology training I need to meet my educational requirements.	4	0	41	5	207	24	434	49	194	22	880	100
<i>e.</i> Simmons provides me with the technology training and resources that will prepare me for my career and life after Simmons.	20	2	70	8	252	29	379	43	159	18	880	100

**Question 6: Rate your agreement with the following statements about the technology environment at Simmons College.**

	Strongly disagree		Disagree		Neutral		Agree		Strongly agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%
<i>a.</i> AARC, used to obtain information and register for courses, meets my needs	11	1	81	9	151	17	441	50	196	22	880	99
<i>b.</i> Technology at Simmons is reliable.	26	3	95	11	187	21	428	49	144	16	880	100
<i>c.</i> I can find the information I need about technology on the Simmons web site.	15	2	82	9	269	31	398	45	116	13	880	100

**Question 7: Rate your agreement with the following statements about the department called Technology at Simmons College.**

	Strongly disagree		Disagree		Neutral		Agree		Strongly agree		Totals	
	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%	No. of Resp.	%
<i>a.</i> Technology at Simmons College provides me with timely information regarding system downtime and technology improvements.	3	0	32	4	155	18	477	54	213	24	880	100
<i>b.</i> Technology at Simmons College provides me with information about guidelines/policies and instructions that help me proactively care for my personal computer.	14	2	69	8	274	31	401	46	122	14	880	101
<i>c.</i> Technology staff are knowledgeable, accessible, and helpful.	18	2	36	4	250	28	380	43	196	22	880	99

**Question 8: Describe how effectively you feel information about technology policies at Simmons are communicated to students.**

	<b>No. of Responses</b>	<b>%</b>
Poorly	3	0
Not Well	48	5
Fair	271	31
Good	458	<b>52</b>
Excellent	100	11
<b>Total</b>	<b>880</b>	<b>100</b>

**Question 9: From which of the following sources are you most likely to seek information about technology policies? Please choose up to three.**

Note: multiple answers were allowed; percentages are based on number of total respondents.

	<b>No. of Responses</b>	<b>%</b>
Campus Announcements	391	<b>44</b>
Word of Mouth	168	19
The Simmons Voice	18	2
Professors	85	10
The Help Desk	203	23
Information Commons in the Library	92	10
Simmons Web Site	486	<b>55</b>
Email	514	<b>58</b>
Departmental meetings	2	0
Voice Mail	10	1
Other	20	2

**Question 10: Which types of information about technology are you most interested in receiving? (Check all that apply.)**

Note: multiple answers were allowed; percentages are based on number of total respondents.

	<b>No. of Responses</b>	<b>%</b>
Policy development	137	16
The business of the Technology Governance Committee	28	3
The business of the Academic Technology Committee	82	9
The business of the Technology Systems and Services Committee.	39	4
The Technology Strategic Plan	125	14
The Shared Academic Technology Vision	123	14
None of the above	581	<b>66</b>

**Question 11: What do you like most about the use of technology at Simmons?**

661 students answered this question. Answers that could be grouped appear in the table below.

	<b>No. of responses</b>
Technology in general: is accessible, easy to use, fast, consistent, available anywhere	154
Computers/labs are: accessible/available/convenient & easy to use	150
Tech support/staff (includes Technology, GSLIS, Library, and other staff)	79
Technology in classes (i.e. curriculum integration)/classroom (i.e. equipment): enhances learning	77
Software: versions/variety available	53
Simmons WebCT Vista/online course material	46
"Up-to-date"/"cutting edge"/current/new technology (i.e. how technology is used, software, and just in general)	44
Workshops/trainings: availability/breadth	36
Available anywhere/anytime (e.g. from home)	29
Reliability in general (e.g. of systems/computers/network)	26
Online databases/library databases/online reserves, and remote access to them	21
Communications from Technology/information available about technology	19
AARC/online course registration	19
Printers: accessible/available, easy to use, double-sided printing	15
It's free: printing, antivirus & other software, assistance, training, database access	15
File server space/remote access to server	12
Availability of equipment to borrow (e.g. Info Commons laptops, Media cameras)	12
Not sure/not applicable, nothing, criticism	11
Email/webmail	11
Wireless access	10
Web site	9
Support for/availability of both Macs and PCs	8
Ethernet/network: speed/availability/reliability	7
Antivirus assistance, self-help clinics	6
Residence Halls: labs	4
Integration: of systems, passwords	4

**Question 12: If you could change one thing about how technology is used at Simmons, what would it be?**  
 639 students answered this question. Answers that could be grouped appear in the table below.

	No. of responses
Computers: make more available (go indicated more in the library)	127
WebCT: improve reliability/speed/functionality	92
Nothing/not applicable	84
Printers/printing: add double sided, color, & more printers (including in more locations), add print-only stations, improve reliability/speed	54
Tech support: increase available information/advice, improve quality/knowledge, better publicize services	42
Faculty: improve technical knowledge, use WebCT Vista more/more effectively	38
Training: more topics/more convenient hours	32
Residence campus: add wireless/lab computers, reliability of lab computers/printers	32
Systems/technology in general: improve reliability/availability/speed	27
Wireless: increase coverage	26
Macs: increase number of Macs/improve Mac support	25
Email: dislike new version of Webmail, spam	22
AARC/registration: improve registration process/ease of use, integrate more data (i.e. financial, course catalog)	22
Technology: update/upgrade, add more scanners	18
Personal computers: increase support/make more self-help information available	17
Classrooms: improve equipment/delivery reliability, make easier for faculty to use	17
Software: more	17
Computers: improve reliability/speed	12
Web site: Simmons/Technology web site: improve navigation/organization	10
Request for service already provided (e.g. software, online training)	9
Library/databases: improve reliability, put more articles online	9
PowerPoint: faculty use less, faculty and students use more effectively	8
Express web stations/email kiosks: add more	7
Login: too many passwords/too many logins	7
Borrowing: make more equipment/media available/for longer terms, loan policies	7
Expand hours of service/staffing (e.g. general access facilities)	6
Technology: decrease use (particularly of WebCT Vista), fewer info sessions	6
Classrooms: add more technology	6
Etiquette: other students should cede computers for academic use	6
Photocopiers: improve/unite printing & copying costs	5
Facilities (e.g. add electrical outlets, larger desks)	4
Classes/teaching: integrate more technology	4

**Question 13: What is your enrollment status?**

	Number of Responses	%
Undergraduate student	411	47
Graduate student	461	52
Not enrolled at Simmons (just taking a course)	8	1
<b>Total</b>	<b>880</b>	<b>100</b>

**Question 14: Where do you currently live?**

	<b>Number of Responses</b>	<b>%</b>
On-campus (Resident Hall Apartment)	260	30
Off-campus: Beacon Street/Wentworth	20	2
Off-campus: Commuter	600	68
<b>Total</b>	<b>880</b>	<b>100</b>

**Question 15: I am enrolled in the following graduate school:**

	<b>Number of Responses</b>	<b>%</b>
College of Arts & Sciences	56	12
Graduate School of Library and Information Science	220	48
School for Health Studies	57	12
School of Management	70	15
School of Social Work	58	13
<b>Total</b>	<b>461</b>	<b>100</b>